

Individual software familiarization for end users

Software familiarization (p/n S024) is a web-based, three-hour-long introduction to the Clarity software in English, where the basic principles and workflow in Clarity are explained to end users. This personalized online training for new users is delivered directly to a user's PC via TeamViewer, and the user is encouraged to try the topics discussed on their station with guidance provided by DataApex support.

Before this introduction, the user will be provided with study materials suitable for taking notes. After the online session, the user will receive documentation summarizing the discussed topics with links to additional materials and videos for further study.

The user will become familiar with the software's structure and essential functions, try basic workflows, and be prepared for daily laboratory routines using Clarity Chromatography software.

Together, we will go step-by-step over:

- User Account creation
- System Configuration
- Main Clarity window overview and Project creation
- Method Setup
- Instrument window overview
- Single Analysis and Sequence setup
- Calibration setup
- Chromatogram evaluation
- How to ask for support
- Q&A

Prerequisites

- Installed an up-to-date version of Clarity on the user's PC
- Stable internet connection
- Headphones/speaker and microphone
- Configures instruments connected to Clarity (instruments configuration and wiring will not be covered)

Note: If, for any reason, the PC with Clarity and configured instrument cannot be connected to the internet, the user has two options:

- Use PC with Clarity without configured instruments. This is still a viable interactive option; the user can try the discussed topics on their own Clarity station.

- Use PC without Clarity. The software familiarization will be passive and more like a webinar; the user watches the lessons without the possibility of trying anything.

For both options, it is still necessary that the user connects via TeamViewer (as included with the Clarity distribution media) so the user may interact with our support staff and become familiar with Clarity.

Ordering information

p/n S024 – Software familiarization. Purchase orders are to be sent to sales@dataapex.com. A purchase order shall include the attendee's name, email address, and software S/N.

It is possible to cancel or reschedule a software familiarization session without any fees if the request is made 24 hours before the event. Otherwise, we will charge 50% of the price.