

DataApex - Code of Ethics

At DataApex, we believe that integrity and responsibility are the foundation of long-term success. As a developer and supplier of chromatography software, we are committed to acting ethically in everything we do – from how we design our products to how we work with customers, partners, and colleagues.

Our Commitments

Product Quality & Reliability

We deliver high-quality, thoroughly tested software, communicate openly about its features and limitations, and address issues promptly and transparently.

Customer Relations

We act honestly, professionally, and respectfully with all customers, protect their confidential information, and value their feedback as a driver of continuous improvement.

Data & Security

We safeguard personal data and sensitive information, comply with GDPR and other regulations, and implement strong security measures to protect our users.

Respectful Workplace

We foster an inclusive culture based on respect, fairness, and equal opportunities. Discrimination, harassment, or abuse of power have no place at DataApex.

Intellectual Property

We respect third-party rights, use only properly licensed tools, and protect both our own and our customers' intellectual property.

Integrity in Business

We avoid conflicts of interest, reject bribery and corruption, and use company resources responsibly and transparently.

Responsibility & Sustainability

We act with care for the environment, support the scientific community, and strive to contribute positively to society.

By living these principles every day, we build trust with our customers, partners, and colleagues worldwide.